

P2P DENTIST Privacy Policy

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P2P DENTIST (P2P)

The P2P DENTIST (“P2P DENTIST”, “we”, “us” or “our”) is a secure virtual care platform (the “Platform”) accessed through a web browser. This Platform is a technology that facilitates connecting Users (and any individuals for whom they have created a profile in their User Account) with Authorized Health Care Providers for the provision of Healthcare Services and/or Informational Services, that P2P DENTIST is not a party to the relationship between you and your Health Care Provider providing Healthcare Services and/or Informational Services. Health Care Providers are independent and are not employed by P2P DENTIST or otherwise affiliated with P2P DENTIST.

This privacy (the “Policy”) outlines how we collect, use, disclose, manage and safeguard your personal information (“PI”) and personal health information (“PHI”). All employees and contractors working for P2P DENTIST are required to adhere to the protections described in this policy.

For the purposes of this Policy, “personal information” or “PI” means information about an identifiable individual. “Personal health information” or “PHI” means information about an identifiable individual that relates to the individual’s physical or mental health, including name of patient, date of birth, dental history, dental treatment, test results, medication list, and health number. PHI may be found in dental records, treatment and examination notes and communications between patients and their healthcare professionals.

P2P DENTIST is committed to keeping any and all personal information collected of those individuals that visit our website and make use of our platform accurate, confidential, secure and private. Our privacy policy has been designed and created to ensure those affiliated with P2P DENTIST of our commitment and realization of our obligation not only to meet but to exceed most existing privacy standards.

THEREFORE, this Privacy Policy shall apply to P2P DENTIST LTD. (“P2P DENTIST”) and any subsidiary company of P2P DENTIST listed below or that may be later organized, and thus it shall govern any and all data collection and usage thereof. Through the use of www.P2PDENTIST.com and any subsidiary website listed below or that may be later organized you are herein consenting to the following data procedures expressed within this privacy policy.

Company: P2P DENTIST LTD.

Company Website: www.P2PDENTIST.com

Corporate Address:

660-20395 Lougheed Hwy,

Maple Ridge BC, Canada

V2X 2P9

Use of Information Collected:

Voluntarily provided information which may include your name, address, email address, which may be used when you use or purchase products and/or services and to deliver the services you have requested.

When you use the Platform, we will collect and store personal health information pertaining to your appointment history. P2P DENTIST may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from www.P2P DENTIST.com and our subsidiaries. P2P DENTIST and our subsidiaries may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

P2P DENTIST may also gather information about the type of browser you are using, IP address or type of operating system to assist us in providing and maintaining superior quality service. It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent as a means to better understand the way in which other websites garner, make use of and share information collected.

P2P DENTIST does not now, nor will it in the future, sell, rent or lease any of our customer lists and/or names to any third parties. P2P DENTIST may deem it necessary to follow websites and/or pages that our users may frequent in an effort to glean what types of services and/or products may be the most popular to customers or the general public. P2P DENTIST may disclose your personal information, without prior notice to you, only if required to do so in accordance with applicable laws and/or in a good faith belief that such action is deemed necessary.

Children Under Age of 13:

P2P DENTIST does not knowingly collect personal identifiable information from children under the age of thirteen (13) without verifiable parental consent. If it is determined that such information has been inadvertently collected on anyone under the age of thirteen (13), we shall immediately take the necessary steps to ensure that such information is deleted from our system's database. Anyone under the age of thirteen (13) must seek and obtain parent or guardian permission to use this website.

Unsubscribe or Opt-Out:

All users and/or visitors to our website have the option to discontinue receiving communication from us and/or reserve the right to discontinue receiving communications by way of email or newsletters. To discontinue or unsubscribe to our website please send an email that you wish to unsubscribe to info@P2P DENTIST.com. If you wish to unsubscribe or opt-out from any third-party websites, you must go to that specific website to unsubscribe and/or opt-out.

Links to Other Web Sites:

Our website does contain links to affiliate and other websites. P2P DENTIST does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave our website and to read the privacy

statements of each and every website that collects personally identifiable information. This Privacy Policy applies only and solely to the information collected by our website.

Security:

P2P DENTIST shall endeavor and shall take every precaution to maintain adequate physical, procedural and technical security with respect to our offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control. The company also uses Secure Socket Layer (SSL) for authentication and private communications in an effort to build users' trust and confidence in the internet and website use by providing simple and secure access and communication of credit card and personal information.

Changes to Privacy Policy:

P2P DENTIST reserves the right to update and/or change the terms of this Privacy Policy, and as such we will post those change to our website homepage at www.P2P DENTIST.com, so that our users and/or visitors are always aware of the type of information we collect, how it will be used, and under what circumstances, if any, we may disclose such information. If at any point in time P2P DENTIST decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether or not to permit the use of their information in this separate manner.

Payment Information:

When you make or receive a payment through our Services, we will collect and use your credit card or banking information or other financial data in order to process the payment.

Log and Website Information

When you access and use the Services, we may automatically collect certain technical information about your visit, including the date, time, browser type, your internet service provider, your IP address, device information (including device identifiers), geo-location information, computer and network performance data, the URL that you are coming from and your navigation history in order to customize and personalize your experience on the Services, improve our Services and for statistical research purposes.

Patient Consent:

You must also complete a Patient Consent Form prior to using the Services to connect with your Health Care Provider. You should not use the Services unless you fully understand and agree to the Terms of Use, the Patient Consent Form and the Policy.

Information from Consultations

Data obtained from Consultations will be anonymized and de-identified before being analyzed and used by P2P DENTIST for product development and research purposes.

Health Care Provider

All Dentists providing Healthcare Services or Informational Services, as defined below, (each an “Health Care Provider”) are independent, regulated health professionals registered to practice medicine in their own Province or Territory of Canada. P2P DENTIST is not a healthcare provider. Health Care Provider alone are responsible for the Healthcare Services and Informational Services they provide through the use of the P2P DENTIST Platform.

To the extent permitted by the law in the Province or Territory in which you reside, The Health Care Provider may be located in your Province or Territory or another Province or Territory of Canada. If you want information about any particular Health Care Provider, consult his or her profile on the register on the website of the medical regulator (in most Provinces, the “Provincial Dental Regulatory Authority” of the Province), in the Province or Territory in which the Dentists Practices.

Alberta

Provincial Association

Alberta Dental Association and College
Suite 402, 7609 – 109 Street
Edmonton, AB T6G 1C3
Tel: (780) 432-1012
Fax: (780) 433-4864
Email: reception@adaandc.com
Website: www.dentalhealthalberta.ca

Provincial Dental Regulatory Authority

Alberta Dental Association and College
Registrar
Suite 402, 7609 – 109 Street
Edmonton, AB T6G 1C3
Tel: (780) 432-1012
Fax: (780) 433-4864
Website: www.dentalhealthalberta.ca

British Columbia

Provincial Association

British Columbia Dental Association
400-1765 West 8th Avenue
Vancouver, BC V6J 5C6
Tel: (604) 736-7202
Fax: (604) 736-7588
Email: bcda@bcdental.org
Website: www.bcdental.org

Provincial Dental Regulatory Authority

College of Dental Surgeons of British Columbia
Registrar
500-1765 West 8th Avenue
Vancouver, BC V6J 5C6
Tel: (604) 736-3621
Fax: (604) 734-9448
Email: jmarburg@cdsbc.org
Website: www.cdsbc.org

Manitoba

Provincial Association

Manitoba Dental Association
#202 - 1735 Corydon Avenue
Winnipeg, MB R3N 0K4

Provincial Dental Regulatory Authority

Manitoba Dental Association
Registrar
#202 - 1735 Corydon Avenue

Tel: (204) 988-5300
Fax: (204) 988-5310
Email: office@manitobadentist.ca
Website: www.manitobadentist.ca

Winnipeg, MB R3N 0K4
Tel: (204) 988-5300
Fax: (204) 988-5310
Email: office@manitobadentist.ca
Website: www.manitobadentist.ca

New Brunswick

Provincial Association

New Brunswick Dental Society
Barker House
570 rue Queen St. Suite/Bureau 504
Fredericton, N.-B. E3B 1B9
Tel: (506) 452-8575
Fax: (506) 452-1872
Email: nbds@nb.aibn.com
Website: www.nbdent.ca

Provincial Dental Regulatory Authority

New Brunswick Dental Society
Registrar
Barker House
570 rue Queen St. Suite/Bureau 504
Fredericton, N.-B. E3B 1B9
Tel: (506) 452-8575
Fax: (506) 452-1872
Email: registrar@nbdent.ca
Website: www.nbdent.ca

Newfoundland & Labrador

Provincial Association

Newfoundland and Labrador Dental Association
Suite 102
1 Centennial Street
Mount Perl, NL
A1N 0C9
Tel: (709) 579-2362
Fax: (709) 579-1250
Email: nfdental@nfld.net
Website: www.nlda.net

Provincial Dental Regulatory Authority

Newfoundland & Labrador Dental Board
Suite 204, 49-55 Elizabeth Avenue
St. John's, NL A1A 1W9
Office (709) 579-2391
Fax (709) 579-2392
Email: nldb@nf.aibn.com
Website: www.nldb.ca

Northwest Territories

Provincial Association

Northwest Territories & Nunavut Dental
Association
P.O. Box 4584
Hay River, NT
X0E 1G1
Tel: (867) 988-0151
Fax: (877) 389-6876

Provincial Dental Regulatory Authority

Government of the Northwest Territories
Health and Social Services
PO BOX 1320 CS-8
Yellowknife, NT X1A 2L9
Tel: (867) 920-8058
Fax: (867) 873-0484

Email: jzdebiak@nwtndentalassociation.ca
Website: www.nwtndentalassociation.ca

Nova Scotia

Provincial Association

Nova Scotia Dental Association
210 Waterfront Drive
Suite 101
Bedford, NS, B4A 0H3
Tel: (902) 420-0088
Fax: (902) 423-6537
Email: nsda@hfx.eastlink.ca
Website: www.healthyteeth.org/
www.nsdental.org

Provincial Dental Regulatory Authority

Provincial Dental Board of Nova Scotia
Registrar
210 Waterfront Drive
Suite 103
Bedford, NS, B4A 0H3
Tel: (902) 420-0083
Fax: (902) 492-0301
Email: pdbns@hfx.eastlink.ca
Website: www.pdbns.ca

Nunavut

Provincial Association

Northwest Territories & Nunavut Dental
Association
PO Box 283
Yellowknife, NT X1A 2N2
Tel: (867) 873-6416
Fax: (877) 389-6876
Email: esaunders@nwtndentalassociation.ca
Website: www.nwtndentalassociation.ca

Provincial Dental Regulatory Authority

Nunavut Registrar's Office
PO Box 390
Kugluktuk, NU X0B 0E0
Tel: (867) 982-7668
Fax: (867) 982-7640 / 7690
Email: bvandenasse@gov.nu.ca

Ontario

Provincial Association

Ontario Dental Association
4 New Street
Toronto, ON M5R 1P6
Tel: (416) 922-3900
Fax: (416) 922-9005
Email: info@oda.ca
Website: www.youroralhealth.ca

Provincial Dental Regulatory Authority

Royal College of Dental Surgeons of Ontario
Registrar
6 Crescent Road
Toronto, ON M4W 1T1
Tel: (416) 961-6555
Fax: (416) 961-5814
Email: info@rcdso.org
Website: www.rcdso.org

Prince Edward Island

Provincial Association

Dental Association of Prince Edward Island
184 Belvedere Avenue
Charlottetown, PE C1A 2Z1
Tel: (902) 892-4470
Fax: (902) 892-0234
Email: dapei@eastlink.ca
Website: www.dapei.ca

Provincial Dental Regulatory Authority

Dental Council of Prince Edward Island
Registrar
184 Belvedere Avenue
Charlottetown, PE C1A 2Z1
Tel: (902) 628-8156
Fax: (902) 892-0234
Email: info@dcpei.ca
Website: www.dcpei.ca

Québec

Provincial Association

Québec Dental Surgeons Association
1425-425 boulevard de Maisonneuve Ouest
Montréal QC H3A 3G5
Tel: (514) 282-1425
Fax: (514) 282-0255
Email: info@acdq.qc.ca
Website: www.acdq.qc.ca

Provincial Dental Regulatory Authority

Ordre des dentistes du Québec
625 boulevard René Lévesque Ouest-15^e étage
Montréal, QC H3B 1R2
Tel: (514) 875-8511
Fax: (514) 393-9248
Email: dirgen@odq.qc.ca
Website: www.odq.qc.ca

Saskatchewan

Provincial Association

College of Dental Surgeons of Saskatchewan
201 1st Avenue South
1202 The Tower AT Midtown
Saskatoon, SK, S7K1J5
Tel: (306) 244-5072
Fax: (306) 244-2476
Email: cdss@saskdentists.com
Website: www.saskdentists.com

Provincial Dental Regulatory Authority

College of Dental Surgeons of Saskatchewan
Registrar
201 1st Avenue South
1202 The Tower AT Midtown
Saskatoon, SK, S7K1J5
Tel: (306) 244-5072
Fax: (306) 244-2476
Email: cdss@saskdentists.com
Website: www.saskdentists.com

Yukon

Provincial Association

Yukon Dental Association
Dr. Stern

Provincial Dental Regulatory Authority

Registrar's Office
Dental Profession Act

81 Finch Crescent
Whitehorse, YT Y1A 5X5
Tel: (867) 6334401
Fax: (867) 667-4488
jstern@northwestel.net

Consumer Services C-5
Box 2703
Whitehorse, YT Y1A 2C6
Tel: (867) 667-5111
Fax: (867) 667-3609
Email: consumer@gov.yk.ca

SERVICES

The type of services that are available to you through the P2P DENTIST Platform depends on your province of residence and the location you are in at the time you request the services. This is because telemedicine is regulated by the Provinces and Territories and the rules differ or may differ from time to time, among the Provinces and Territories.

Only healthcare professionals and their delegates involved in providing you with healthcare services can access your PHI. All delegates who are not regulated healthcare professionals sign strict and durable confidentiality agreements.

Access to your information is logged and we perform regular audits in order to ensure that any access is authorized and that information is only accessed on a 'need to know' basis.

We may share with selected third-parties demographic and contact information about you (including but not limited to name, date of birth and any email addresses or phone numbers) by email, SMS, instant messaging or any other means necessary, for reasons including but not limited to: verifying your identity, medical follow-up, scheduling appointments, confirming appointments, customer support and technical support.

Third-Party Service Providers

We may transfer your personal information, including PI/PHI to a third-party service provider for processing and storage in Canada. Whenever we engage a third-party service provider, we ensure that the information is properly safeguarded at all times at a comparable level of protection the information would have received if it had not been transferred.

Legal Issues:

We may use your personal information to detect, investigate, address and prevent fraudulent or illegal activities. We reserve the right to disclose your personal information as required by law, when we believe that disclosure is necessary to comply with a judicial proceeding, court order, or legal process served on us and to defend against legal claims.

Limitations on access:

You will also be denied access to your patient record where disclosure would be likely to reveal personal information about a third person or the existence of such information and the disclosure may seriously harm that third person, unless the third person consents or in the case of an emergency that threatens the life, health or safety of the person concerned.

Anonymized Information

When conducting product development, research, advertising and marketing, we will only use anonymized, de-identified and aggregated information.

Retaining Your Information

If you want us to close your P2P DENTIST account, please send an email to support@p2pDENTIST.com We will ensure it is done in a reasonable time after receiving the request.

We will retain any and all personal information that we are required to retain under any applicable laws and regulations for the full duration of time required under those laws and regulations. We may also retain any anonymized and de-identified information and continue to use this information in accordance with this Policy.

Safeguarding Your Information

P2P DENTIST is committed to information security and protects personal information and PHI through integrated, physical, technological and administrative safeguards:

Secure Storage:

P2P DENTIST stores all personal information and PI/PHN using Microsoft Azure Blob data center located in Central Canada is guaranteed to meet a certain standard of security and access. Information Security Management System meets the criteria of ISO/IEC 27001:2005 ISMS requirements standard and adheres to global privacy and data protection best practices.

Network Security:

P2P DENTIST has implemented network security controls to protect against unauthorized access, including segregating its internal systems from its publicly-accessible systems.

End-to-End Encryption: P2P DENTIST encrypts all video, audio and written exchanges with you. Data transmissions and communications on the Platform are end-to-end encrypted and in addition all identifying information on our databases are encrypted at rest.

Breach Response

There is no guarantee against data breaches. However, P2P DENTIST has taken reasonable measures to prevent a breach, as described above. In the event of a data breach, P2P DENTIST will:

Notify users at the first reasonable opportunity of the breach; and immediately apply remedial measures.

Changes To This Policy

If we decide to make material changes to the Policy, we will notify you and other users by placing a notice on our Website and App. You should periodically check the Website and the App for updates.

How to Contact Us:

If you have any questions or concerns regarding this Privacy Policy related to our website, please feel free to contact us at the following email, telephone number or mailing address listed below.

To ensure meaningful consent by patients, P2P DENTIST provides information about privacy practices in this Policy, as well as through our Designated Privacy Contact at privacy@p2pDENTIST.com

If you believe that we have not adhered to this Privacy Policy, please contact our Designated Privacy Contact at privacy@p2pDENTIST.com

If we are unable to resolve your issue to your satisfaction, you can file a complaint with the privacy commissioner in your province or territory, or with the Office of the Privacy Commissioner of Canada.

Email: support@P2PDENTIST.com

Telephone Number: 1 (877) 699-7444